

AWS Management Services



BROCHURE



AWS MANAGEMENT SERVICES

Improving effectiveness and reducing costs for small and medium Infrastructure management engagements.

INDUSTRY TRENDS

While remote infrastructure management has been technically feasible for last several years, companies have only recently started taking advantage of this service. Several companies have started focusing on the benefits like lower costs, improved quality and 24x7 support possible through remote infrastructure management services. A CIO study estimates the segment to grow by **60 -70%** in the next few years.

Companies are able to drive costs down dramatically by using an offshore service provider. At the same time, they are able to improve the quality of service by having structure **SLAs** to govern such engagements. Software vendors are also specializing in these services and are able to provide additional value-add through their skills and knowledge. Such services have also helped companies redeploy their internal IT staff and focus them on more critical initiatives.

OUR BUSINESS MODEL

We have been providing infrastructure management and support services to several organizations – both large and small sized. While we can setup dedicated teams for large organizations,

As part of infrastructure management, we provide the following range of services:

- Datacenter Support
- AWS Cloud Management
- Operating system / platform support
- Database administration
- Storage support services
- Security management
- Network operations
- Application monitoring

OUR STRENGTH

Our unique approach to Infrastructure management services extends beyond just staffing to offering a robust set of skills, processes and methodologies. Our key strengths are

Deep technology skills: We are a technology-focused organization. We hire people with strong skills and experience and build their skills on an on-going basis. We ensure diligent process compliance and provide high level of visibility and transparency on our services.

Right-sized organization: We are a right-sized organization for small and medium sized engagements. We are small enough to be flexible and big enough to ensure long term reliability in support engagements.

ABOUT US

We deliver predictable infrastructure and superior business performances. Our Infrastructure Management approach consists of:

40+ Delighted customers

75+ Certified experts

50+ IMS experts

25+ DevOps

ABOUT ASSISTANZ

Established in 2004, AssistanZ has become one of the most preferred IT Service providers across diverse industry segments and a complete one stop shop for all your IT Needs & Solutions. AssistanZ was synonymous with **Outsourced Datacenter Management, Server Administration, Remote Infrastructure Management Services & DevOps.**

CERTIFICATIONS

NASSCOM
MEMBER

ITIL[®]

ISO 9001
2015
CERTIFIED

ISO 27001
BUREAU VERITAS
Certification

BUREAU VERITAS
1828

UKAS
MANAGEMENT
SYSTEMS
008

PARTNERS

amazon
web services | Partner
Network
CONSULTING PARTNER

Alibaba Cloud

Microsoft

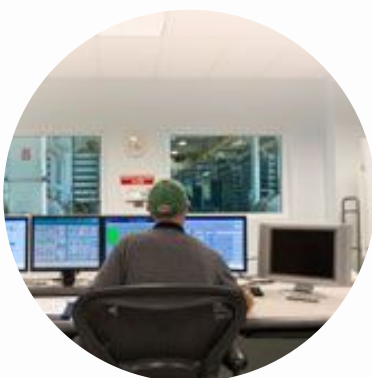
CtrlS
Asia's Largest
Tier 4 Datacenter

kubernetes
CERTIFIED
SERVICE PROVIDER

rackspace[®]

EXPERTISE-LED AWS MANAGEMENT

	AWS Infrastructure Management Services	Migration Services	Application services
Consult & Implement	<p>Optimization services</p> <ul style="list-style-type: none"> • Instance Optimization • Cost Optimization • Performance Tuning <p>Transformation services</p> <ul style="list-style-type: none"> • EC2 Consulting • Cloud / Big data • DR / IT continuity <p>Governance and Risk Compliance</p>	<p>Cloud Migration services</p> <ul style="list-style-type: none"> • Physical to Cloud • Database Migration • Mono to Micro Service • Data Migrations • DNS/CDN Migration <p>Identity and access management</p> <p>Data Loss Prevention (DLP)</p>	<p>Optimization services</p> <ul style="list-style-type: none"> • Database optimization • EC2 Optimization • Database upgrades • Configuration & release(CI/CD) <p>Transformation services</p> <ul style="list-style-type: none"> • AIOps • DevOps
Operate	<ul style="list-style-type: none"> • Production support • Converged network • Server and storage • Infrastructure applications 	<ul style="list-style-type: none"> • Service desk • Workstation support • Messaging and Collab • Mobility support • End point protection 	<ul style="list-style-type: none"> • Middleware • Packaged applications • Mobility applications • App security



RELIABLE NETWORK OPERATIONS CENTER TEAM

Our NOC Services provide comprehensive monitoring and remediation services for servers, networks, applications, databases and workstations. Our team has been engaged to work as an extension of your IT infrastructure and our expert engineers can be your first level incident management team.

AMAZON MANAGED SERVICES(AMS) BRINGS INNOVATION AND CUSTOMER OBSESSION TO OPERATIONS

Our Approach

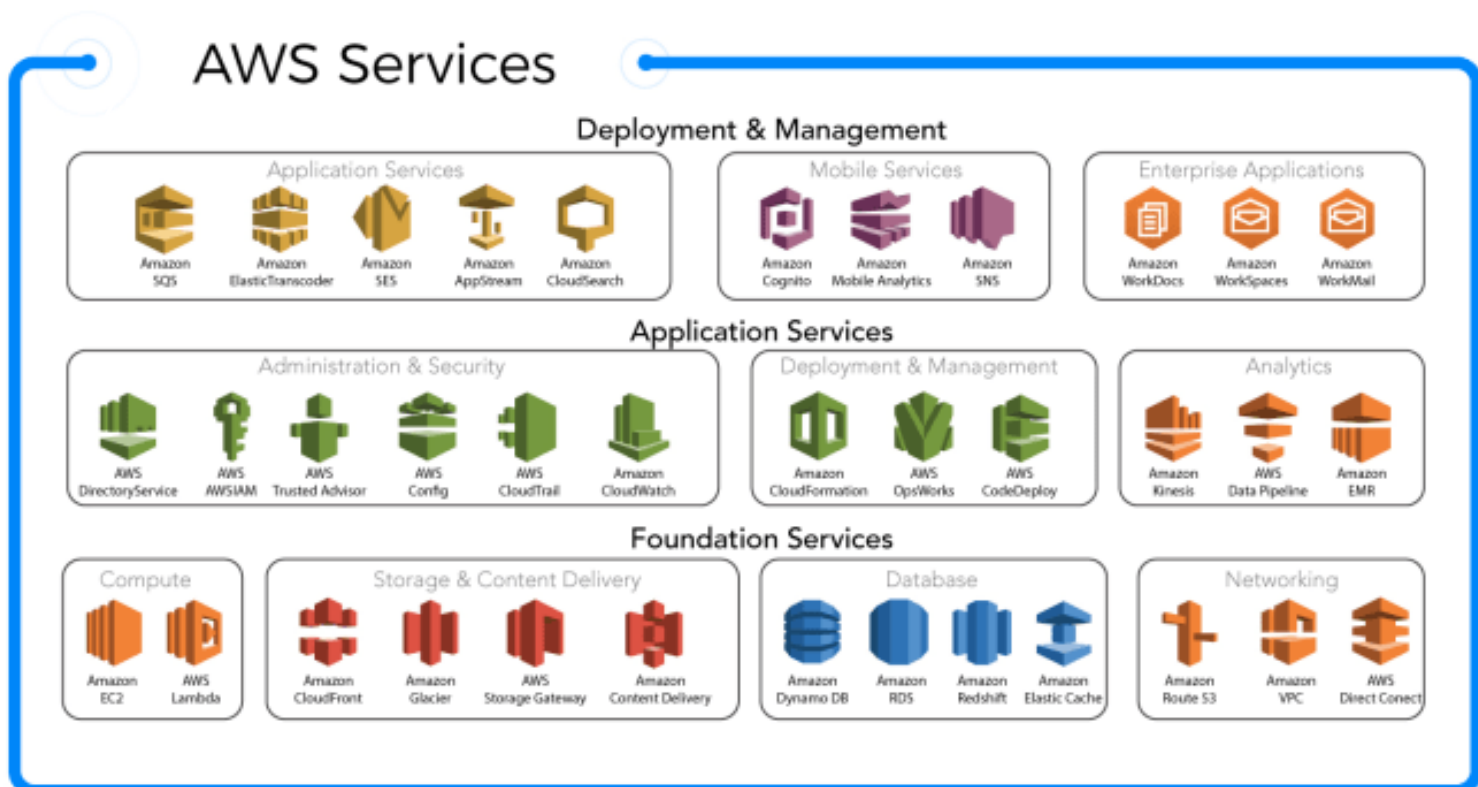
- 24/7 global support team
- Free AWS Consulting Service
- Best AWS cost optimization practices
- Guaranteed SLAs & with rapid response
- Unlimited Architecture reviews
- Cloud training & documentation implementation
- Dedicated PM, regular reviews & long-range planning
- Disaster Recovery as a Service (DRaaS)
- Clear pay-per-service use model

[Check Our Info Sheet](#)



AWS managed service provides end-to-end management of your AWS architecture. This includes migration of your existing IT landscape to a custom AWS cloud solution, zero disruption transition, and modernization for your application, platform, software, networks, and data assets, and finally automated AIOps-driven AWS management and monitoring. Guarantee high availability, industry-best uptime, scalability, and uninterrupted continuity.

AWS-SUPPORT & SERVICES COVERAGE



Explore More : <https://assistanz.com/aws-managed-services/>

WHAT WE OFFER?

Availability & Performance Management



Service Level Management

Define Critical & Key SLA's.
Monthly Review, intelligent alarms and SLA reporting

Configuration & Capacity Management



Security Management



Availability & Performance Management

Network & Security infra,
Compute/Storage/DR & HPC infra

End- User Experience



Offshore Support



ITIL V3 Service Desk

Incident, Change and Problem Management, Unified Collaborative Self-service

Service Level Management



ITIL V3 Service Desk



Security Management

Security incident Monitoring & Event Management, Remediation Management

Asset Management



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Thank you